

Last Updated: 24th May 2024

INDEPENDENT LIVING SUPPORT SERVICES PRIVACY NOTICE

The purpose RBH is processing your information is: to assess your support needs against the criteria for Intensive Housing Management.

Our legal basis for doing this is: that it is necessary for the performance of a contract.

The additional legal basis for processing protected categories is: to comply with Social Protection Law.

As part of this process the following information may be shared with us: support, medical and health needs, disability or any risk associated with you living independently in your tenancy.

By: Rochdale Borough (RBC) Council Adult Care Service and the NHS.

You are required to provide us with this information by: your Tenancy Agreement

As part of this processing, your personal data may be shared with: Tunstall Response Ltd, Apello Care Line Limited and Rochdale Council Adult Care Service

Your personal information will then be kept on our records for: 1 year after the end of your tenancy.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for further information on how RBH protects your personal information please see the [RBH Privacy Statement](#).

If you are unhappy with how RBH processes personal information you may complain to the UK's regulator, the Information Commissioner's Office (ICO).

Web: <https://ico.org.uk/concerns/>

Phone: 0303 123 1113

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

Email: DPO@rbh.org.uk

By letter: DPO, RBH, Unique Enterprise Centre, Belfield Road, Rochdale, OL16 2UP

By Phone: [0800 027 7769](tel:08000277769)